



COURSE DESCRIPTION

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REGISTER TODAY:
unacuhcp.org/dec10

Tuesday, December 10, 2019
9 am — 4:30 pm

Registration opens at 8 am.

No partial credit for late arrival
or early departure.

Doubletree Hotel
237 S. Broad Street
Philadelphia, PA 19107

For more information:
education@unacuhcp.org

United Nurses Associations of California/
Union of Health Care Professionals



OPEN TO ALL



NUHHCE NURSES



Even great nurses
make mistakes.
Learn how to
protect patient
safety.
And to protect
against becoming
the second
victim.



FREE COURSE | 7.0 CEUs
CATERED LUNCH

SPEAKERS, PANELISTS AND TOPICS

DR. ANN MAYO, RN; DNSc; FAAN

Topic: Medication Errors: State of the Science

Dr. Ann Mayo is currently a professor of nursing at the University of San Diego. She has worked as a staff RN in medical and adult intensive care units, a patient educator, a clinical nurse specialist, and a nursing researcher for Kaiser Foundation Hospital San Diego and Southern California Region.

Her health services research has included examining nurses' perceptions of medication errors. The 2004 seminal *Journal of Nursing Care Quality* article published on this research topic was authored by Dr. Mayo and **Denise Duncan, RN**. Winning a Lippincott research journal award, it remains a recommended article by the Institute for Health Care Improvement.

The study has been replicated by researchers in over 20 countries around the world and is the number one Google search scholarly article on the topic with 494 citations in other publications.

ERIC ROBLES | POLITICAL DIRECTOR, UNAC/UHCP

Topic: Legislation in the Workplace

Eric Robles works to improve access to health care, strengthen work place conditions and educate UNAC/UHCP members on the political process.

Eric has an extensive background in public

and political affairs, having run several local and state campaigns. He also worked for U.S. Representative Lucille Roybal-Allard, a ranking member on the House Appropriations Committee who serves on the Labor, Health and Human Services Committee. Eric handled all health issues for the Congresswoman and worked to secure funding for many organizations and projects in California's 34th Congressional District.

CAROL JONES | EDUCATION DIRECTOR, UNAC/UHCP

Topic: Characteristics and Approaches to a Culture of Safety

Carol Jones earned her MSN from California State University, Fullerton, with a concentration in nursing leadership and academic focus in patient safety and Just Culture. As a representative of UNAC/UHCP, Carol has been engaged in the work with Kaiser Permanente in developing language, policies and processes supporting a Just Culture. She has a clinical background in Pediatrics, Pediatric Oncology and Pediatric Home Care.

JESSICA LUDD | GENERAL COUNSEL, UNAC/UHCP

Topic: Criminalization of Medication Errors

Jessica Ludd was formerly Counsel in the legal department of the Screen Actors Guild-American Federation of Television and Radio Artists

(SAG-AFTRA) and an Associate at a union-side labor law firm representing workers across Los Angeles. Driven by her passion for defending civil rights, Jessica began her legal career as a Social Justice Pathways Law Fellow at the Mexican American Legal Defense and Educational Fund (MALDEF). Jessica has practiced before state and federal courts, administrative agencies, and also represented unions in arbitrations. Jessica earned her law degree from Columbia Law School and her Bachelor of Arts in Political Science and English from UCLA and is a proud Bruin.

PAMELA CHANDRAN | ATTORNEY, UNAC/UHCP

Topic: Criminalization of Medication Errors

Pamela Chandran is the daughter of two union stewards—a high school teacher and a junior college professor who taught anatomy to nursing students. She received her undergraduate degree from Dartmouth College, a Master's degree from the University of Southern California, and her law degree from UCLA in the David Epstein Program in Public Interest and Policy.

Before entering law school, Pamela worked for health care employee unions for seven years as a union organizer, representative, and a contract negotiator. Since graduating from law school, Pamela has primarily represented registered nurses and other health care professionals.



United Nurses Associations of California/Union of Health Care Professionals (UNAC/UHCP)
Represents 32,000 Nurses and Health Care Professionals in Southern California and Hawaii



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